

Hello, I'm Chris Martuza

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A designer, facilitator and creative thinker.

Work History

08/2020 - Present

LEAD EXPERIENCE DESIGNER

PPL | Remote/ Allentown, PA

Design and conduct cross-org innovation workshops. Develop and maintain an agile design planning process. Reduce call center calls with human-centered, self-serve designs.

01/2018 - Present

WORKSHOP FACILITATOR

Freelance/ UXSG | Remote/ NYC

Educate and support the design community by creating and facilitating low-cost product-design workshops. Provide live usability testing for startups and researchers.

08/2018 - 08/2020

UX/UI DESIGNER

The Architect of the Capitol | Remote/ Wash. DC

Reduced design time through a custom lean UX process facilitating rapid ideation and testing. Maintained a common pattern-library which brought together years of independent designs.

09/2016 - 01/2018

UX LEAD

CollegeNET | Remote/ Portland, Oregon

Motivated and led a team of 6 designers. Managed the development of a standard pattern library. Implemented a human-centered approach for a flagship redesign.

Hard Skills

- Workshop design/ facilitation
- Interviewing & usability testing
- UI design & prototyping
- Front-end development
- Information architecture

Soft Skills

- Design strategy
- Communication
- Leadership
- Public speaking
- Design-thinking

Primary Tools

- Sticky notes, w, Sharpies, pen & paper
- Figma, Miro, Devops
- Photoshop, Premiere, After Effects
- HTML5, CSS3, SCSS JS, Git
- MS Teams, Zoom, Keynote

Education

Certificate in Multimedia Design

Portland Community College

BA Creative Writing/ Moving Image Art

Santa Fe University of Art & Design